# MISSISSIPPI OFFICE OF THE STATE TREASURER



Amendment #1 repeals the previously issued RFP. It is replaced with the Amended RFP attached hereto. The RFP was revised to include a question and answer period, revise the timeline, and to revise clauses to be in compliance with OPSCR Rules and Regulations. Any bids that were submitted in accordance with the original RFP schedule remain unopened. Bidders are advised that they should review the Amended RFP and confirm by sending an email to Theresa Abadie, <a href="mailto:theresa.abadie@treasury.com">theresa.abadie@treasury.com</a>, whether they wish to keep the bid previously submitted or submit a new bid. All previously submitted bids will remain unopened until the new bid submission date if the bidder wishes to use the previously submitted bid or will remain in the agency file unopened if the bidder wishes to submit a new bid by the new submission deadline.

# **REQUEST FOR PROPOSALS**

**Communications and Marketing Consultants** 

RFP# - 3120003221

**September 11, 2025** 

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### SECTION I GENERAL INFORMATION FOR RESPONDENTS

#### 1.1 PURPOSE OF RFP

The Office of the State Treasury (OST is soliciting written proposals from qualified Vendors for the purpose of serving as communications and marketing consultants for the Office of the State Treasurer, including the Executive Office, the Mississippi Prepaid Affordable College Tuition Program (OST), the Mississippi Affordable College Savings Program (MACS), Unclaimed Property, and all other operations of the Office. The consultants shall be responsible for public affairs, media relations, digital and social media communications and advertising, direct mail marketing, and telephone marketing.

# 1.2 OVERVIEW OF THE OST AND THE RESPONSIBILITIES OF THE COMMUNICATIONS AND MARKETING CONSULTANTS

The responsibilities of the Office of the State Treasurer include managing the State's financial resources, overseeing the wise investment of funds, and searching for new opportunities to enhance the State's economy. Specific program responsibilities include the issuance of state debt, the timely payment of principal and interest on the State's bond and note obligations, and receiving, disbursing, and investing state funds. The Office also manages programs that affect Mississippians on a personal level, including the return of unclaimed property to its rightful owners and financial programs that help Mississippi families save for college. The program objectives of the Office of the State Treasurer are accomplished, in part, by effectively advertising and marketing the various benefits of said programs.

The Contractor shall be expected to assist agency staff in the development and implementation of annual and long-term communications and marketing strategies and the plans for executing those strategies. The Contractor shall be experienced in radio, television, and social media advertising, including creation and production of commercials; internet marketing; website design and maintenance; and marketing to civic organizations and at community events.

The unique nature of programs at the Office of the State Treasurer, including the College Savings Programs and Unclaimed Property Initiative, requires a level of technical communications and marketing skill, vision, and creative staff to effectively market agency programs statewide.

#### 1.3 GLOSSARY OF TERMS

- A. Agency The Office of the State Treasurer (OST) and its Programs, referred to interchangeably as "Agency" or "OST".
- B. Contract The document developed as a result of this RFP which shall incorporate, among other provisions, the contents of this RFP and the successful Vendor's proposal to meet the requirements of this RFP.

- C. Contractor The successful Respondent who is awarded a contract as a result of this RFP.
- D. CPSM The College Savings Plans of Mississippi
- E. Regulations The Mississippi Personal Service Contract Review Rules and Regulations. Available at www.dfa.ms.gov.
- F. Respondent Any firm, group, or person who submits a proposal to OST in response to this RFP (may also be referred to as Vendor).
- G. Procurement Officer Any agency personnel duly authorized to enter into and administer contracts and make written determinations with respect thereto. The term also included an authorized agency representative acting within the limits of authority.
- H. Proposal All materials submitted by Respondents in response to this RFP.
- I. RFP Request for Proposal.
- J. State The State of Mississippi and its departments, agencies, boards, commissions, officials, consultants and employees.
- N. State Treasurer The Treasurer of the State of Mississippi.
- O. Award Award shall be made to the responsible Respondent whose proposal is determined in writing to be the most advantageous to the State taking into consideration price and the evaluation factors set forth in the RFP. No other factors or criteria shall be used in the evaluation.

#### 1.4 ACKNOWLEDGEMENT OF AMENDMENTS

Offerors shall acknowledge receipt of any amendment to the RFP in writing. The acknowledgement shall be signed and submitted electronically with the proposal. Each offeror shall submit a written acknowledgement of every amendment to the Office of the State Treasurer on or before the submission deadline.

#### 1.5 TIMETABLE

The following time schedule will be strictly adhered to in all actions relative to this procurement:

A. RFP was issued on September 11, 2025. The AMENDED RFP is issued on October 15, 2025.

- B. Written questions, if any, about the RFP shall be directed to Theresa Abadie at the email address below and received by OST no later than October 17, 2025, 3:00PM (CDT).
- C. Written responses to any and all questions received from Respondents, along with any addendum to the RFP resulting from the questions received, are anticipated to be published and sent to all Respondents by October 20, 2025, 3:00 PM (CDT).
- D. Each respondent must submit three (3) separate electronic proposals: a technical proposal; a cost proposal; and a management proposal. These three (3) proposals are due on or before November 3, 2025, at 3:00 PM (CST).

Please email all responses to:

Theresa Abadie, Comptroller Office of the State Treasurer Theresa.Abadie@treasury.ms.gov

#### 1.6 PROPOSAL DEADLINE

It is the vendor's responsibility to ensure that its electronic proposal is delivered to OST no later than 3:00 PM (CST) on November 3, 2025. All proposals will be opened at that time. Late proposals will not be accepted.

#### 1.7 NEWS RELEASES

The Office of the State Treasurer is the only entity authorized to issue news releases relating to this RFP, its evaluation, and award of any contract and performance thereunder.

#### 1.8 BENEFIT

Any contract resulting from this RFP is for the benefit of OST, its customers/clients, and the Contractor. Such contract is not for the benefit of any third party or person.

#### 1.9 STANDARD CONTRACT

OST reserves the right to incorporate standard State of Mississippi contractual provisions into any agreement executed as a result of this RFP. Appropriate State contract laws, terms, and conditions will apply. The contract will be reviewed by OST's legal counsel as to legality of form and compliance with State laws and the terms and conditions of this RFP. Once a final contract is agreed upon, said contract is subject to approval by the State of Mississippi's Personal Services Contract Review Agency before final implementation.

#### 1.10 PERIOD OF CONTRACT

The duration of any contract resulting from this RFP shall be for a period of three (3) years, with two (2) optional one-year renewals, contingent upon acceptable performance by the Contractor and sufficient monies being appropriated by the State Legislature.

A contract will be awarded to the Vendor whose proposal is determined to be the most advantageous to the State, taking into consideration the price and the evaluation factors set forth in the RFP.

#### 1.11 INVOICING INFORMATION

OST cannot prepay for services rendered or goods delivered. Therefore, all invoices must be submitted in arrears. All Respondents must state in their proposal the invoicing interval, i.e., monthly, quarterly, etc. for each category of prices.

#### 1.12 TYPE OF CONTRACT

This contract will be a fixed price contract with payments made upon completion of tasks identified by each component identified within the proposal.

#### 1.13 OWNERSHIP OF MATERIALS

All materials and data produced for the Agency under a contract resulting from this RFP shall be owned by OST unless otherwise agreed to in writing.

#### 1.14 INDEPENDENT CONTRACTOR STATUS

Contractor shall, at all times, be regarded as and shall be legally considered an independent contractor and shall at no time act as an agent for the OST. Nothing contained herein shall be deemed or construed by the OST, Contractor, or any third party as creating the relationship of principal and agent, master and servant, partners, joint ventures, employer and employee, or any similar such relationship between the OST and Contractor. Neither the method of computation of fees or other charges, nor any other provision contained herein, nor any acts of the OST or Contractor hereunder creates or shall be deemed to create a relationship other than the independent relationship of the OST and Contractor.

Contractor's personnel shall not be deemed in any way, directly or indirectly, expressly or by implication, to be employees of the OST. Neither Contractor nor its employees shall, under any circumstances, be considered servants, agents, or employees of the OST, and the OST shall be at no time legally responsible for any negligence or other wrongdoing by Contractor, its servants, agents, or employees

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The OST shall not withhold from the contract navment

The OST shall not withhold from the contract payments to Contractor any federal or state unemployment taxes, federal or state income taxes, Social Security tax, or any other amounts for benefits to Contractor. Further, the OST shall not provide to Contractor any insurance

coverage or other benefits, including Workers' Compensation, normally provided by the OST for its employees.

#### 1.15 SECURITY / NONDISCLOSURE STATEMENT

Notwithstanding any provision to the contrary contained herein, it is recognized that OST is a public agency of the State of Mississippi and is subject to the Mississippi Public Records Act. Miss. Code Ann. §§ 25-61-1 et seq. (1972, as amended). If a public records request is made for any information provided to OST pursuant to the agreement, OST shall promptly notify the disclosing party of such request and will respond to the request only in accordance with the procedures and limitations set forth in applicable law. The disclosing party shall promptly institute appropriate legal proceedings to protect its information. No party to the agreement shall be liable to the other party for disclosures of information required by court order or required by law.

#### 1.16. RECONSIDERATION OF THE TERMS OF THE SOLICITATION

Any potential bidder may file a Request for Reconsideration of the Terms of the Solicitation. Any such request shall be filed within three (3) business days following public notice of the solicitation and in accordance with Section 5.2.4 of the OPSCR Rules and Regulations.

## SECTION II SCOPE OF SERVICES REQUESTED

#### 2.1 REQUIRED SERVICES

This RFP contemplates that the Agency will contract with the successful Respondent to be the communications and marketing consultants for the OST and its Programs and the principal advisor and provider for the following specified services:

#### 2.1.1 MARKETING STRATEGY

The Contractor shall be expected to assist the Agency in the development and implementation of annual and long-term marketing strategies and plans for executing those strategies.

OST staff would oversee the marketing of each Program. The proposed contractor would consult with staff in designing, planning, implementing, etc. Examples of efforts to distribute program information and marketing materials may include, but not be limited to:

- A. Advertising through, radio and television.
- B. Creation of commercial creative and production of spots.

- C. Assist with Internet Marketing Campaigns.
- D. Marketing to civic organizations and community events.
- E. Marketing to employers in the state and promotion of college savings plans as an employee benefit.
- F. Marketing to communities in the state to bring awareness of the Unclaimed Property program and help citizens find and claim their unclaimed property.
- G. Display & booth set up at conventions, association meetings, fairs, etc.
- H. Assist with updates to the Treasury website.
- I. Public affairs and media relations for the Executive Office.
- J. Assist with direct mailings to targeted groups
- K. Assist with advertising through sports marketing entities.

#### 2.1.2 MARKETING MATERIALS DESIGN

The Contractor shall develop and create tag lines readily identified by the public for use by each Program. All marketing tag lines and slogans must be approved by the OST.

Contractor will design and assist OST staff in the production of printed marketing materials, which may include, but not be limited to, the following:

- A. The Mississippi Prepaid Affordable College Tuition Enrollment Booklet. The booklet contains Program application, description, rules, disclosure and forms.
- B. Single Sheet Flyers for distribution by Unclaimed Property and CSPM in a variety of outlets, conventions, emails, payroll deduction benefit fairs, magazines, newspapers, social media, etc.
- C. Fold-Over brochures for distribution by Unclaimed Property and CPSM at conventions, banks, libraries, etc.
- D. Posters and display stands advertising Unclaimed Property and CCSM.
- E. Banners announcing Unclaimed Property and CPSM suitable for display at Fairs and Conventions, etc.

The OST staff may request production of the above listed materials be completed by the Respondent. However, OST staff reserves the right to produce materials by means of competitive written bids in accordance with Mississippi Code Annotated 31-7-13.

#### 2.1.3 EVALUATION OF COMMUNICATION AND MARKETING RESULTS

At the conclusion CPSM enrollment period or Unclaimed Property event, the Contractor shall conduct awareness and buyer research as requested by OST to aid in developing subsequent strategies and campaigns.

The contractor shall provide oral and written reports on their work, suggestions or conclusions at such frequency as requested by the Agency or the State Treasurer.

#### 2.1.4 EXPERIENCE

A. Respondent must have at least five (5) years' experience in communications and marketing.

### SECTION III INFORMATION REQUIRED FROM RESPONDENTS

#### 3.1 MINIMUM INFORMATION TO BE INCLUDED IN THE PROPOSAL

- A. The name of the consultant and all principals, parent organizations, and subsidiaries; the location of the consultant's primary place of business; and, if different, the place of performance of the proposed contract. A "principal" is defined as a person or entity who has a 5% or greater ownership interest in the offeror and all individuals in senior-level management positions, regardless of whether those individuals have an ownership interest in the offeror.
- B. The age of the consultant's business and average number of employees over a previous period of time, as specified in the Request for Proposal;
- C. The abilities, qualifications, and experience of all persons who would be assigned to provide the required services;
- D. A listing of other contracts under which services similar in scope, size, or discipline to the required services were performed or undertaken within a previous period of time, as specified in the Request for Proposal; and,
- E. A plan giving as much details as is practical explaining how the services will be performed.

#### 3.2 PROPOSAL FORMAT

- A. Each proposal must address in writing each requirement in all sections of this RFP and must be in the same format and sequence as the details presented herein. The requirements stated in this RFP should be considered mandatory unless otherwise stated. Any failure to respond to a specific requirement may be the basis for a Respondent being eliminated from consideration.
- B. The Agency reserves the right to accept or reject any proposal and/or part thereof and to award the issuing contract in the best interest of OST, its Programs, and the State of Mississippi.
- C. Respondents should respond to every section of the RFP with the word "Acknowledged" and every requirement in the Scope of Services (Section II) must be addressed in detail in the proposal.

#### 3.3 SUFFICIENCY OF PROPOSAL

Respondents must submit proposals which sufficiently address each requirement and service outlined in Section II above. The Respondent shall provide information specifically describing their approach to providing each service listed, the manpower which will be devoted and required to fulfill each task, and the proposed schedule of time required to complete each task. Respondent shall identify all employees by name who will participate in this contract and the nature and scope of the duties and responsibilities of each such employee.

OST reserves the right to determine which Respondents have met the basic requirements of this RFP, and to determine whether any deviation from the requirements of the specifications, terms, and conditions contained herein is merely minor or technical in nature. The right to accept proposals which deviate in minor, immaterial or technical fashion is also reserved. Only those Respondents who have met the basic requirements of this RFP will be considered. Proposals which have not done so will be rejected. OST reserves the right to reject any and all proposals. Failure to meet any of the contractual obligations may result in cancellation of any award.

#### 3.4 FEE INFORMATION

All Respondents shall provide detailed price per hour for each type of consulting service to be provided and for each category/level of staff to be involved. Pricing for media placement and buying services should clearly delineate any commissions or fees to be charged based on the amount of media purchased, including any volume breakpoints or discounts. Production charges should delineate cost per unit produced and any details that describes how the charge was formulated. All charges must be identified, the basis for determining these charges, and how these charges are applied. Respondents should also clearly indicate any additional quantity price breaks available to the Agency for quantities of consulting time used.

#### 3.5 RESPONDENT'S ORGANIZATION AND CREDENTIALS

Proposals must include substantial evidence of the Respondent and its staffs' ability to undertake the services required and outlined in this RFP. Proposals must include the following:

- A. Name of each staff member or subcontractor (if any) that the firm proposes to use in fulfilling its responsibilities.
- B. The submission of detailed statements which cite the qualifications of the Respondent as a whole, as well as the qualifications of each participating staff member within the firm fulfilling their responsibilities hereunder.
- C. Description of the experience of staff, including the number of years, in providing communications and marketing services. Experience in marketing financial services products or similar investments, while not required, should be clearly noted.
- D. Organization chart of the firm and indicate the position of each of the above personnel.
- E. Name of person(s) who will be assigned major roles in the fulfillment of the work obligations outlined under Section II and resumes for such should be provided.
- F. Statement of the percentage of time that each person will be available to perform the work under the contract.
- G. Statement of the willingness of the Respondent to provide adequate on-site support as needed.
- H. Names of customers currently using similar skills, services, and products of the Respondent as identified in this RFP. The name of a contact person, title, address, and telephone number for each customer shall also be specified. OST reserves the right to contact each reference listed in the Respondent's proposal.
- I. Certification that the Respondent is in compliance with all current contracts.

#### 3.6 QUALITY MANAGEMENT PRACTICES

Each Respondent shall describe its quality management practices and achievements in same. Respondent shall include examples of current quality reporting.

#### 3.7 PLAN TO IMPLEMENT SCOPE OF SERVICES

Each Respondent shall provide a written statement of their firms understanding of the services requested herein as well as a detailed written plan outlining how the firm proposes to go about providing services required by Section II.

#### 3.8 USE OF SUBCONTRACTORS

If the Respondent proposes to use one or more subcontractors, the proposal must identify the contemplated subcontractors and must include evidence of each subcontractor's ability to fill its respective duties.

#### 3.9 REGULATORY RESTRICTIONS AND LITIGATION

Each Respondent must describe in detail any past or pending regulatory restrictions, consent orders, or litigation to which the Respondent's firm or any of its principals, owners, directors, or officers have ever been a party. Proposal must indicate if any principals, owners, directors, or officers have been convicted of a felony. If so, a detailed description of each incident must be included.

#### 3.10 ECONOMY OF PRESENTATION

Each proposal shall be prepared simply and economically providing a straightforward, concise delineation of the Respondent's capabilities to satisfy the requirement of the RFP. Two or more firms may submit joint proposals to this RFP provided one firm is designated as the Respondent and the other firm(s) is designated as subcontractors to the Respondent.

#### 3.11 DISCUSSIONS

Discussions may be conducted with Respondents who submit proposals determined to be reasonably susceptible of being selected for award, but that proposals may be accepted without such discussions.

#### 3.12 EXPENSES INCURRED IN THE PROCUREMENT PROCESS

All parties participating in the procurement process with regard to this solicitation shall bear their own costs of participation, pursuant to Section 1.4.4 of the *Public Procurement Review Board Office of Personal Service Contract Review Rules and Regulations*.

#### 3.13 PROPERTY OF OST

All proposals become the property of OST upon receipt and will not be returned to the Respondent once opened. OST has the right to use any and all ideas or adaptations of ideas contained in any proposal received as a result of this RFP. Selection or rejection of the proposal will not affect this right. Proposals become public documents upon submission.

#### 3.14 MINOR INFORMALITIES AND IRREGULARITIES

The OST has the right to waive minor defects or variations of a proposal from the exact requirements of the specifications that do not affect the price, quality, quantity, delivery, or performance of the services being procured and if doing so does not create an unfair advantage for any offeror. If insufficient information is submitted by an offeror for OST to

properly evaluate the offer, the OST has the right to require such additional information as it may deem necessary after the submission deadline, provided that the information requested does not change the price, quality, quantity, delivery, or performance time of the services being procured and such a request does not create an unfair advantage for any offeror. (Information requested may include, for example, a copy of business or professional licenses, or a work schedule.)

#### 3.15 RFP DOES NOT CONSTITUTE ACCEPTANCE OF OFFER

The release of the Request for Proposal does not constitute an acceptance of any offer, nor does such release in any way obligate the Agency to execute a contract with any other party. The Agency reserves the right to accept, reject, or negotiate any or all offers on the basis of the evaluation criteria contained within this document. The final decision to execute a contract with any party rests solely with the Agency.

#### 3.16 CONTRACT RIGHTS

Contract rights do not vest in any party until a contract is legally executed. The Office of the State Treasurer is under no obligation to award a contract following issuance of this solicitation.

#### 3.17 FACILITIES

The State may enter a Contractor's place of business to:

- A. Inspect services for acceptance by the State pursuant to the terms of contract;
- B. Audit cost or pricing data or audit the books and records of any Contractor or subcontractor pursuant to Section 3-602 (Right to Audit Records) of these Regulations; and,
- C. Investigate in connection with an action to debar or suspend a person from consideration for award of contracts pursuant to Section 5-101 (Authority to Debar or Suspend).

Mississippi contracts may provide that the State may inspect services at the Contractor's or subcontractor's facility and perform the tests to determine whether they conform to solicitation requirements or, after award, to contract requirements and are, therefore, acceptable. Such inspections and tests shall be conducted in accordance with the terms of the solicitation and contract.

Inspections or tests shall be performed so as not to unduly delay the work of the Contractor or subcontractor. The presence or absence of an inspector shall not relieve the Contractor or subcontractor from any requirements of the contract.

When an inspection is made in the place of business of a Contractor or subcontractor, such Contractor or subcontractor shall provide without charge all reasonable facilities and assistance for the safety and convenience of the person performing the inspection or testing.

Inspection or testing of services performed at the place of business of any Contractor or subcontractor shall be performed at reasonable times.

#### 3.18 PRIMARY RESPONSIBILITY FOR DELIVERING SERVICES

The Vendor whose proposal is selected by OST will be expected to assume immediate responsibility to OST for providing the services of communications and marketing consultants. Accordingly, the successful Respondent will be expected to designate a specific person(s) to work with OST staff in making certain that all contract terms are strictly observed.

#### 3.19 USE WARRANTY

It will be a requirement of this RFP, any duly issued purchase order, and any contract or other agreement executed between OST and the successful Respondent, that the successful Respondent warrants the use of all items and products (including equipment, software, data storage, media, support services, etc.) provided by the Respondent in conjunction with this RFP to function adequately and properly. If necessary, the Contractor shall, at their own expense, correct, repair, or replace all defective work and materials.

#### 3.20 TRADE SECRETS/ PROPRIETARY DATA

- A. In addition to the complete unredacted version of the proposal or qualification, the offeror shall also submit a copy of the proposal or qualification with information the offeror deems confidential commercial and financial information and/or trade secrets in accordance with Mississippi Code Annotated §§ 25-61-9, 75-26-1 through 75-26-19, and/or 79-23-1 redacted in black.
- B. The offeror may be subject to exclusion pursuant to Chapter 15 of the PPRB OPSCR Rules and Regulations if the OST or the PPRB determine that redactions made by the offeror were made in bad faith in order to prohibit public access to the portions of the proposal or qualification which are not subject to Mississippi Code Annotated §§ 25-61-9, 75-26-1 through 75-26-19, and/or 79-23-1.
- C. The redacted version of the proposal or qualification or if an offeror does not produce a redacted version, the full proposal or qualification will be released at OST's sole discretion, without notice to the offeror, and will be produced as a public record exactly as submitted.
- D. The Offeror must complete and return Appendix C "RELEASE OF PROPOSAL AS PUBLIC RECORD". Offeror must choose one box.

#### 3.21 PROPERTY RIGHTS

Property rights do not inure to any Offeror until such time as services have been provided under a legally executed contract. No party responding to this RFP has a legitimate claim of entitlement to be awarded a contract or to the provision of work thereunder. The OST is under no obligation to award a contract and may terminate a legally executed contract at any time.

#### 3.22 PROCUREMENT REGULATIONS

This solicitation shall be governed by the applicable provisions of the Public Procurement Review Board Office of Personal Service Contract Review Rules and Regulations, a copy of which is available on the Mississippi Department of Finance and Administration's website (www.dfa.ms.gov). Any offeror responding to a solicitation for personal and professional services and any contractor doing business with a state Agency is deemed to be on notice of all requirements therein.

# 3.23 CANCELLATION OF SOLICITATION OR REJECTION OF INDIVIDUAL PROPOSALS

At the Agency's sole discretion, in accordance with Section 6.10 of the OPSCR Rules and Regulations, an RFP may be canceled or any or all responses to the solicitation may be rejected, in whole or in part, when the Agency determines that it is in the Agency's best interest to do so.

### SECTION IV EVALUATION

#### 4.1 PROPOSAL SUBMISSION

Only proposals received on time, in the format required, with the required content will be evaluated by the Evaluation Committee.

#### 4.2 EVALUATION CRITERIA

If a Respondent does not meet all the requirements set forth in this RFP, the Respondent's proposal will be rejected by the Evaluation Committee as non-responsive. Written proposals and oral presentations will be evaluated and judged by the Evaluation Committee. Minimum required score of 80 points out of 100 is based on the following criteria:

#### A. Technical - 30%

1. 15% - Proven history and experience in dealing with specialized projects. Due scope of services provided by OST, expertise in managing specialized marketing programs that touch multiple markets is desired. Experience in market research and direct marketing campaigns to target certain demographics is preferred.

- 2. 10% Knowledge of emerging marketing strategies with the desire to relay that to the client to broaden our understanding and scope of our target markets to better reach and communicate with our constituents.
- 3. 5% Staff dedicated to creative with at least 5 years of experience in graphic design for large marketing campaigns that vary in interest and target markets. Staff specialized in analytics to assist in breaking down market research and developing creative approaches agency marketing that targets the demographics noted in analytics.

#### B. Cost - 35%

- 1. Relative comparison of the cost to firm quality of expertise and scope of services provided from other similarly scored proposals and firms.
- 2. The selected vendor would be paid by the Agency on a monthly basis as invoices are received for rendered services. Cost projections and budget reports will be reviewed periodically to ensure budget for contract is not exceeded. The agency will pay an agreed-upon specific amount for a completed activity, regardless of how many hours more or less it takes to complete said activity. For example, if a vendor must redesign a website, they will be paid for the redesign of the website as a singular project price, regardless of the hours involved.

#### C. Management - 25%

Submission of detailed statements which cite the qualifications of respondents as a whole as well as the qualifications of each participating staff member (to be listed separately, including subcontractors) within the firm and must include the experience of staff (number of years in providing marketing and advertising services). Organizational chart of firm and personnel involved must be provided along with statement of percentage of time each person will be available to perform work for OST.

#### D. Interview – 10%

#### 4.3 EVALUATION REVIEW PROCESS

- A. OST staff will develop a log of all Respondents and the date and time their proposals were received.
- B. OST staff will open all proposals and determine if proposals are unacceptable, non-responsive, or non-responsible and immediately send written notices to Respondent proposals that fall within these categories explaining why their proposals were categorized as unacceptable, non-responsive, or non-responsible.

- C. The Evaluation Committee will review all acceptable proposals and complete an objective evaluation of each proposal.
- D. OST staff will develop the Evaluation Tally Sheet based on Evaluator rankings which will indicate up to three of the highest-ranking Respondents.
- E. Respondents who score above the minimum score of 80 will be contacted to make oral presentations (interview) to the Agency. If an oral presentation is required, Respondent shall include, at a minimum, the following: representative(s) of the Respondent, person(s) able to answer the Evaluation Committee's questions regarding the written proposal, and the actual person(s) who will be responsible for the communications and marketing consulting for OST.
- F. After presentations, the Agency will rank up to three finalists and select the most qualified finalist.
- G. OST shall negotiate a contract with the selected vendor(s).
- H. If a satisfactory contract cannot be reached, OST will authorize negotiations with the second most qualified finalist.
- I. However, the Agency reserves the right to accept or reject any proposals and/or part thereof and to award the issuing contract in the best interest of OST and the State of Mississippi. The information submitted by any Respondent will be used by the Agency for a technical and cost evaluation. The Agency reserves the right to use any other information which it obtains in order to evaluate the proposals and make the award.



## SECTION V TERMS AND CONDITIONS

#### 5.1 GENERAL TERMS

The negotiated contract between OST and successful Respondent shall incorporate this RFP, amendments to this RFP, and the Offeror's proposal, including an Offeror's Best and Final Offer (as applicable) as an integral part of the contract. OST reserves the right to clarify any contractual relationship in writing and such written clarification shall govern, in case of conflict, with the applicable requirements stated in this RFP.

#### 5.2 CONTENTS OF CONTRACT

The contents of the Respondent's proposal will become contractual obligations if the proposal is accepted. A contract between OST and the successful Respondent will also include at least the following provisions:

A. Applicable Law - The contract shall be governed by and construed in accordance with

- the laws of the State of Mississippi, excluding its conflicts of laws provisions, and any litigation with respect thereto shall be brought in the courts of Mississippi.
- B. Availability of Funds It is expressly understood and agreed that the obligation of the OST to proceed under this agreement is conditioned upon the appropriation of funds by the Mississippi State Legislature and the receipt of the appropriated funds. If the funds anticipated for the continuing time fulfillment of the agreement are, at any time, not forthcoming or insufficient, regardless of the source of funding, OST shall have the right upon 10 business days written notice to Contractor, to terminate this agreement without damage, penalty, cost or expense to the OST of any kind whatsoever. The effective date of termination shall be as specified in the notice of termination.
- C. Representation Regarding Gratuities Contractor represents that it has not, is not, and will not offer, give, or agree to give any employee or former employee of the Office of the State Treasurer (OST) a gratuity or offer of employment in connection with any approval, disapproval, recommendation, development, or any other action or decision related to the solicitation and resulting contract. Contractor further represents that no employee or former employee of OST has or is soliciting, demanding, accepting, or agreeing to accept a gratuity or offer of employment for the reasons previously stated; any such action by an employee or former employee in the future, if any, will be rejected by offeror. Contractor further represents that it is in compliance with the Mississippi Ethics in Government laws, codified at Mississippi Code Annotated §§ 25-4-101 through 25-4-121, and has not solicited any employee or former employee to act in violation of said law.
- D. <u>Procurement Regulations</u> This contract shall be governed by the applicable provisions of the *Public Procurement Review Board Office of Personal Service Contract Review Rules and Regulations*, a copy of which is available on the Mississippi Department of Finance and Administration's website (<u>www.dfa.ms.gov</u>). Any offeror responding to a solicitation for personal and professional services and any contractor doing business with a state Agency is deemed to be on notice of all requirements therein.
- E. Compliance With Equal Opportunity in Employment Policy Contractor understands that the OST is an equal opportunity employer and therefore, maintains a policy which prohibits unlawful discrimination based on race, color, creed, sex, age, national origin, physical handicap, disability, genetic information, or any other consideration made unlawful by federal, state, or local laws. All such discrimination is unlawful, and Contractor agrees during the term of the agreement that Contractor will strictly adhere to this policy in its employment practices and provision of services.
- F. <u>Compliance with Laws</u> Contractor shall comply with, and all activities under this agreement shall be subject to, all applicable federal, state, and local laws and regulations, as now existing and as may be amended or modified.
- G. <u>Stop Work Order</u> The OST may, by written order to Contractor at any time, require Contractor to stop all or any part of the work called for by this contract. This order shall

be for a period of time specified by OST. Upon receipt of such an order, Contractor shall forthwith comply with its terms and take all reasonable steps to minimize any further cost to the OST. Upon expiration of the stop work order, Contractor shall resume providing the services which were subject to the stop work order, unless the OST has terminated that part of the agreement or terminated the agreement in its entirety. The OST is not liable for payment for services which were not rendered due to the stop work order.

- H. <u>E-Payment</u> Contractor agrees to accept all payments in United States currency via the State of Mississippi's electronic payment and remittance vehicle. The Agency agrees to make payment in accordance with Mississippi "Timely Payments for Purchases by Public Bodies" laws, which generally provide for payment of undisputed amounts by the Agency within 45 calendar days of receipt of invoice. Mississippi Code Annotated § 31-7-301, *et seq*.
- I. <u>E-Verification</u> If applicable, Contractor represents and warrants that it will ensure its compliance with the *Mississippi Employment Protection Act* and will register and participate in the status verification system for all newly hired employees. Mississippi Code Annotated §§ 71-11-1 and 71-11-3. Contractor agrees to provide a copy of each verification upon request of the OST subject to approval by any agencies of the United States Government. Contractor further represents and warrants that any person assigned to perform services hereafter meets the employment eligibility requirements of all immigration laws.

The breach of this clause may subject Contractor to the following:

- 1. Termination of this contract and exclusion pursuant to Chapter 15 of the *Public Procurement Review Board Office of Personal Service Contract Review Rules and Regulations*;
- 2. The loss of any license, permit, certification or other document granted to Contractor by an agency, department, or governmental entity for the right to do business in Mississippi; or both.
- 3. In the event of such termination, Contractor would also be liable for any additional costs incurred by the Agency due to Contract cancellation or loss of license or permit to do business in the state.
- J. <u>Acknowledgement of Amendments</u> The Contractor shall acknowledge receipt of any amendment to the solicitation by signing and returning the amendment with the bid, by identifying the amendment number and date in the space provided for this purpose on the bid form, or by letter. The acknowledgment must be received by the CSPM OST by the time and at the place specified for receipt of bids.
- K. <u>Property Rights</u>- Property rights do not inure to any Contractor until such time as services have been provided under a legally executed contract. Contractor has no

- legitimate claim of entitlement to the provision of work hereunder and acknowledges that the OST may terminate this contract at any time.
- L. <u>Prospective Contractor's Representation Regarding Contingent Fees</u> By executing the contract, the contractor represents that it has not retained any person or agency on a percentage, commission, or other contingent arrangement to secure this contract. If the cannot make such a representation, a full and complete explanation shall be submitted in writing with the offeror's response to the Office of the State Treasurer prior to contract execution. (Appendix B)
- M. <u>Subcontracting</u> Contractor acknowledges that it was selected by OST to perform the services required hereunder based, in part, upon Contractor's special skills and expertise. Contractor shall not assign, subcontract, or otherwise transfer this agreement, in whole or in part, without the prior written consent of OST, which may, in its sole discretion, approve or deny without reason. Any attempted assignment or transfer of Contractor's obligations hereunder without consent of OST shall be null and void. Approval of a subcontract by the OST shall not be deemed to be approval of the incurrence of any additional obligation of the OST. Subcontracts shall be subject to the terms and conditions of this agreement and to any conditions of approval that OST may deem necessary. Subject to the foregoing, this agreement shall be binding upon the respective successors and assigns of the parties.
- N. <u>Approval</u> It is understood that if this contract requires approval by the Public Procurement Review Board ("PPRB") and/or the Department of Finance and Administration Office of Personal Service Contract Review ("OPSCR"), and this contract is not approved by PPRB and/or OPSCR, it is void and no payment shall be made hereunder.
- O. <u>Authority to Contract</u> Contractor warrants: (1) that it is a validly organized business with valid authority to enter into this agreement; (2) that it is qualified to do business and in good standing in the State of Mississippi; (3) that entry into and performance under this agreement is not restricted or prohibited by any loan, security, financing, contractual, or other agreement of any kind; and, (4) notwithstanding any other provision of this agreement to the contrary, that there are no existing legal proceedings or prospective legal proceedings, either voluntary or otherwise, which may adversely affect its ability to perform its obligations under this agreement.
- P. <u>No Limitation of Liability Nothing in this agreement shall be interpreted as excluding or limiting any liability of the Contractor for harm arising out of the Contractor's or its subcontractors' performance under this agreement.</u>
- Q. <u>Indemnification</u> To the fullest extent allowed by law, Contractor shall indemnify, defend, save and hold harmless, protect, and exonerate the OST, its commissioners, board members, officers, employees, agents, and representatives, and the State of Mississippi from and against all claims, demands, liabilities, suits, actions, damages, losses, and costs of every kind and nature whatsoever including, without limitation,

court costs, investigative fees and expenses, and attorneys' fees, arising out of or caused by Contractor and/or its partners, principals, agents, employees and/or subcontractors in the performance of or failure to perform this agreement.

In the OST's sole discretion, upon approval of the Office of the Mississippi Attorney General and the OST, Contractor may be allowed to control the defense of any such claim, suit, etc. In the event Contractor defends said claim, suit, etc., Contractor shall use legal counsel acceptable to the Office of the Mississippi Attorney General and the OST. Contractor shall be solely responsible for all costs and/or expenses associated with such defense, and the OST shall be entitled to participate in said defense. Contractor shall not settle any claim, suit, etc. without the concurrence of the Office of the Mississippi Attorney General and the OST, which shall not be unreasonably withheld.

- R. Ownership of Documents and Work Papers OST shall own all documents, files, reports, work papers and working documentation, electronic or otherwise, created in connection with the project which is the subject of this agreement, except for Contractor's internal administrative and quality assurance files and internal project correspondence. Contractor shall deliver such documents and work papers to OST upon termination or completion of the agreement. The foregoing notwithstanding, Contractor shall be entitled to retain a set of such work papers for its files and shall obtain written permission from OST to use such workpapers, subject to any copyright protections.
- S. Right to Audit Contractor shall maintain such financial records and other records as may be prescribed by the OST or by applicable federal and state laws and regulations. Contractor shall retain these records for a period of three years after final payment, or until they are audited by the OST, whichever event occurs first. These records shall be made available during the term of the contract and the subsequent three-year period for examination, transcription, and audit by the OST, the Mississippi State Auditor's Office, and/or other entity of the state.

#### T. Termination

- 1. Termination for Convenience. The OST may, when the interests of the agency so require, terminate this contract in whole or in part, for the convenience of the agency. OST shall give written notice of the termination to Contractor specifying the part of the contract terminated and when termination becomes effective. Contractor shall incur no further obligations in connection with the terminated work and on the date set in the notice of termination Contractor will stop work to the extent specified. Contractor shall complete the work not terminated by the notice of termination and may incur obligations as are necessary to do so.
- 2. Termination for Default. If the OST gives the Contractor a notice that the personal or professional services are being provided in a manner that is deficient, the Contractor shall have 30 days to cure the deficiency. If the Contractor fails to cure

the deficiency, the OST may terminate the contract for default, and the Contractor will be liable for the additional cost to OST to procure the personal and professional services from another source. Termination under this paragraph could result in Contractor being excluded from future contract awards pursuant to Chapter 15 of the *Public Procurement Review Board Office of Personal Service Contract Review Rules and Regulations*. Any termination wrongly labelled termination for default shall be deemed a termination for convenience.

- U. <u>Public Access to Records</u> All documents, papers, letters, or other materials relating to this contract that are made or received by the Contractor in conjunction with the contract, and which are required by law to be maintained, must be available for public access and for audit purposes for the period of times specified by OST after porting
- V. Waiver No delay or omission by either party to this agreement in exercising any right, power, or remedy hereunder or otherwise afforded by contract, at law, or in equity shall constitute an acquiescence therein, impair any other right, power or remedy hereunder or otherwise afforded by any means, or operate as a waiver of such right, power, or remedy. No waiver by either party to this agreement shall be valid unless set forth in writing by the party making said waiver. No waiver of or modification to any term or condition of this agreement will void, waive, or change any other term or condition. No waiver by one party to this agreement of a default by the other party will imply, be construed as or require waiver of future or other defaults.
- W. <u>Independent Contractor</u> A provision whereby OST and the Contractor represent that they are acting in their individual capacities and not as consultants, employees, partners or associates of one another.
- X. Entire Agreement This agreement, including all contract documents, represents the entire and integrated agreement between the parties hereto and supersedes all prior negotiations, representations or agreements, irrespective of whether written or oral. This agreement may be altered, amended, or modified only by a written document executed by the OST and Contractor. Contractor acknowledges that it has thoroughly read all contract documents and has had the opportunity to receive competent advice and counsel necessary for it to form a full and complete understanding of all rights and obligations herein. Accordingly, this agreement shall not be construed or interpreted in favor of or against the OST or Contractor on the basis of draftsmanship or preparation hereof.
- Y. <u>Paymode</u> Payments by the Office of the State Treasurer using the state's accounting system shall be made and remittance information provided electronically as directed by the state and deposited into the bank account of Contractor's choice. The OST may, at its sole discretion, require Contractor to electronically submit invoices and supporting documentation at any time during the term of this Agreement. Contractor understands and agrees that the OST is exempt from the payment of Mississippi taxes. All payments shall be in United States currency.

- Z. Transparency Upon execution of a contract, the provisions of the contract which contain the personal or professional services provided, the unit prices, the overall price to be paid, and the term of the contract shall not be deemed to be a trade secret or confidential commercial or financial information pursuant to Mississippi Code Annotated § 25- 61-9(7). The contract shall be posted publicly on <a href="https://www.transparency.ms.gov">www.transparency.ms.gov</a> and shall be available to the Agency for examination, inspection, or reproduction by the public. The offeror / contractor acknowledges and agrees that the OST and this contract are subject to the *Mississippi Public Records Act of 1983* codified at Mississippi Code Annotated §§ 25-61-1, et seq. and its exceptions, Mississippi Code Annotated § 79-23-1, and the *Mississippi Accountability and Transparency Act of 2008*, codified at Mississippi Code Annotated §§ 27-104-151, et seq.
- AA. <u>Trade Secrets, Commercial, and Financial Information</u> It is expressly understood that Mississippi law requires that the provisions of this contract which contain the commodities purchased or the personal or professional services provided, the price to be paid, and the term of the contract shall not be deemed to be a trade secret or confidential commercial or financial information and shall be available for examination, copying, or reproduction.

#### BB. Warranties of Respondent - Respondent covenants and warrants as follows:

- 1. It is lawfully organized and constituted under all federal, state, and local laws, ordinances in other authorities of its domicile, and is otherwise in full compliance with all legal requirements of its domicile.
- 2. It is possessed in the legal authority and capacity to enter into and perform this contract.
- 3. It has been duly authorized to operate and do business in all places where it will be required to conduct business under this contract; that it has obtained, at no cost to the State of Mississippi, all necessary licenses and permits required in connection with this contract, and that I will fully comply with all laws, decrees, labor standards, and regulations of its domicile and wherever performance occurs during the contract period.
- 4. It has no present interest nor shall acquire any interest which would conflict in any manner with the Contractor's duties and obligations under this contract.

#### CC. General Conditions

- 1. No provision for automatic renewal or extension of this contract is effective. Any renewal or extension shall be in writing and executed by both parties.
- 2. Notwithstanding "prior approval" requirements which may be reserved by OST under this contract, such requirements do not reserve or mitigate the Contractors

ultimate responsibility for holding and guaranteeing the quality and timeliness of work and service to be performed under this contract. The Contractor is solely responsible for performing the consulting services specified herein to the satisfaction of OST.

3. OST reserves the right unilaterally to modify, reject, cancel, or stop any and all plans scheduled or work in progress.

# APPENDIX A PRICING SCHEDULE

Fill out the below table with the service and the proposed price. Include the unit for price (per hour, percentage above cost, etc)

SERVICE	PROPOSED PRICE

# APPENDIX B Office of the State Treasurer

### Request for Proposals - Communications and Marketing Consultants

#### OFFEROR'S REPRESENTATION REGARDING CONTINGENT FEES

By responding to the solicitation the offeror represents that it has not retained any person or agency on a percentage, commission, or other contingent arrangement to secure this contract. If the offeror cannot make such a representation, a full and complete explanation shall be submitted in writing with the offeror's response.

#### REPRESENTATION REGARDING GRATUITIES

Offeror represents that it has not, is not, and will not offer, give, or agree to give any employee or former employee of OST a gratuity or offer of employment in connection with any approval, disapproval, recommendation, development, or any other action or decision related to the solicitation and resulting contract. Offeror further represents that no employee or former employee of OST has or is soliciting, demanding, accepting, or agreeing to accept a gratuity or offer of employment for the reasons previously stated; any such action by an employee or former employee in the future, if any, will be rejected by offeror. Offeror further represents that it is in compliance with the Mississippi Ethics in Government laws, codified at Mississippi Code Annotated §§ 25-4-101 through 25-4-121, and has not solicited any employee or former employee to act in violation of said law.

#### **CERTIFICATION OF INDEPENDENT PRICE DETERMINATION**

By submitting a proposal, the offeror certifies that the prices submitted in response to the solicitation have been arrived at independently and without any consultation, communication, or agreement with any other offeror or competitor for the purpose of restricting competition.

L. <u>Prospective Contractor's Representation Regarding Contingent Fees</u> – By responding to this solicitation, the offeror represents that it has not retained any person or agency on a percentage, commission, or other contingent arrangement to secure this contract. If the offeror cannot make such a representation, a full and complete explanation shall be submitted in writing with the offeror's response to the Office of the State Treasurer prior to contract execution. (Appendix B)

Company Name
Signed
Print Name
Title
Date/// MM DD YY

# APPENDIX C Release of Proposal as Public Record

The offeror shall acknowledge which of the following statements is applicable regarding the release of its proposal as a public record. An offeror may be deemed non-responsive if the offeror does not acknowledge either statement, acknowledges both statements, or fails to comply with the requirements of the statement acknowledged.

CHOOSE ONE:
Along with a complete copy of its proposal, offeror has submitted a second copy of the proposal in which all information offeror deems to be confidential commercial and financial information and/or trade secrets is redacted in black. Offeror acknowledges that it may be subject to exclusion pursuant to Chapter 15 of the PPRB OPSCR Rules and Regulations if MEMA or the Public Procurement Review Board determine redactions were made in bad faith in order to prohibit public access to portions of the proposal which are not subject to Miss. Code Ann. §§ 25-61-9, 75-26-1 through 75-26-19, and/or 79-23-1. Offeror acknowledges and agrees that MEMA may release the redacted copy of the proposal at any time as a public record without further notice to offeror. A offeror who selects this option but fails to submit a redacted copy of its proposal may be deemed non-responsive.
Offeror hereby certifies that the complete unredacted copy of its proposal may be released as a public record by MEMA at any time without notice to offeror. The proposal contains no information offeror deems to be confidential commercial and financial information and/or trade secrets in accordance with Miss. Code Ann. §§ 25-61-9, 75-26-1 through 75-26-19, and/or 79-23-1. Offeror explicitly waives any right to receive notice of a request to inspect, examine, copy, or reproduce its proposal as provided in Miss. Code Ann. § 25-61-9(1)(a). An offeror who selects this option but submits a redacted copy of its proposal may be deemed non-responsive.
Signed
Print Name
Title
Date// MM DD YY

# APPENDIX D Acknowledgement of Amendments

The offeror shall acknowledge receipt of any amendment to the RFP in writing. The acknowledgement shall be submitted with your bid package. Each bidder shall submit a written acknowledgement of every amendment to the Office of the State Treasurer on or before the submission deadline.

Please list the amendments acknowledged by the amendment number and date:	
Company Name:	
Printed Name of Representative:	
Signature / Date	

**Note:** Failure to sign the acknowledgement form may result in the bid/offer being rejected as non-responsive. Modifications or additions to any portion of this bid document may be cause for rejection.

# **ATTACHMENTS**

- Copy of the most recent CPSM Enrollment Booklets and other marketing brochures
   Copy of the most recent Unclaimed Property brochure